



Janvikas Shikshan Sanstha, Yeoda's

ARTS COMMERCE COLLEGE, YEODA

Tq. Daryapur, Dist. Amravati, Maharashtra, PIN:444706

Permanent Affiliated to S.G.B. Amravati University, Amravati

(NAAC ACCREDITED "B+" GRADE)

Recognised by U.G.C. u/s 2(f) & 12B

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Phone No: 07224-237063

College Code: 155

2.5.2 - MECHANISM TO DEAL WITH INTERNAL EXAMINATION RELATED GRIEVANCES IS TRANSPARENT, TIME- BOUND AND EFFICIENT

STUDENT DEVELOPMENT AND GRIEVANCE COMMITTEE REPORT 2020-2021

1. The function of this committee is to investigate the complaints lodged by any student at the college.
2. A genuine complaint only may approach the departmental staff members in person or consultation with the In-charge of respective committees.
3. The grievance could be a concern with academics or the environment in the college premise.
4. We worked on the policies like confidentiality, impartiality, time-bound action and settlement of the issues.

STUDENT COMPLAINT POLICY

The students may feel free to put up a grievance in writing or by email for the following cases.

1. **Academic case:** Mostly deals with examination issues like change in name on mark list correction in marks, delay in results, subject changes on hall tickets and other examination-related matters.
2. **Other matters:** Related to time dues of fees payments and library dues.
3. **Discipline issues:** on the college campus.

ROLE AND FUNCTIONS OF THE GRIEVANCE COMMITTEE

1. The grievance cell acts upon the cases on a priority basis and tries to solve the matter as early as possible.

2. Then hear all the concern issues and assure that the grievance will be solved as per the management policies.
3. The hearing is closed to the public and matters shall remain confidential.
4. After the findings in cases settle the grievances either with warnings to students or by creating awareness about legal action pros and cons.

ACTION TAKEN REPORT FOR THE ACADEMIC YEAR 2020-2021

a) Examination

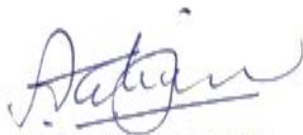
1. Any grievance related to examination like change in name on mark list, mark verification, mark correction etc. is directed to the examination section of the college.
2. There were thirty-five cases were resolved by the college examination committee.

b) Discipline


1. One case related to the discipline matter were solved by the college discipline committee.
2. Two students were counselled by in charge and discipline committee and a strict warning was given to both students for misgivings in college online lectures.

c) Anti-ragging

1. Due to the pandemic situation for the academic year 2020-2021 college functioned online mode hence no anti-ragging case was recorded.
2. In addition, these minor problems were handled by the respective HOD.


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Principal
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